



# 2024 Year-End Holiday Schedule

## 2024 Holiday Season Recommended Last Days to Ship for Dec. 24 Delivery

U.S. DOMESTIC <sup>1</sup>		U.S. TO CANADA <sup>1</sup>		U.S. TO MEXICO <sup>1</sup>		U.S. TO OTHER DESTINATIONS
SHIPPING SERVICES VIA	SHIP DATE	SHIPPING SERVICES VIA	SHIP DATE	SHIPPING SERVICES VIA	SHIP DATE	
UPS® Ground	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details	UPS® Standard <i>(From the 48 contiguous states only)</i>	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details	UPS® Standard services <i>(From the 48 contiguous states only)</i>	Check <a href="https://www.ups.com/ctc">ups.com/ctc</a> for details	For last days to ship from the U.S. to other international destinations, please visit Calculate Time and Cost at <a href="https://www.ups.com/ctc">ups.com/ctc</a> .
UPS 3 Day Select®	Dec. 19	UPS Worldwide Expedited®	Dec. 20	UPS Worldwide Expedited®	Dec. 19	
UPS 2nd Day Air®	Dec. 20	UPS Worldwide Express®	Dec. 23	UPS Worldwide Express® services	Dec. 20	
UPS Next Day Air®	Dec. 23					

<sup>1</sup>Shipments to certain destinations may require an earlier ship date. Check [ups.com/ctc](https://www.ups.com/ctc)

### THANKSGIVING

#### Wednesday, Nov. 27

Normal pickup and delivery service. All UPS Next Day Air® packages picked up Nov. 27 will be scheduled for delivery on Friday, Nov. 29. UPS 2nd Day Air® packages picked up Nov. 27 will be scheduled for delivery on Monday, Dec. 2 (except those processed and labeled for delivery on Saturday, Nov. 30).

#### Thursday, Nov. 28, Thanksgiving Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical® service (now provided by MNX) is available. Call 1-800-714-8779 or visit [mnx.com](https://www.mnx.com).

#### Friday, Nov. 29

Normal pickup and delivery service.

### CHRISTMAS

#### Friday, Dec. 20

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air® packages for delivery on Tuesday, Dec. 24. UPS 3 Day Select® packages picked up Dec. 20 will be scheduled for delivery on Friday, Dec. 27.<sup>2</sup>

#### Saturday, Dec. 21

Normal Saturday pickup and delivery service.

#### Monday, Dec. 23

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air® packages for delivery on Tuesday, Dec. 24 with a UPS On-Call Pickup® service, a UPS Smart Pickup® service, or other prearranged, scheduled pickup, or by tendering a shipment at a The UPS Store® location or a UPS Authorized Service Location.

#### Tuesday, Dec. 24, Christmas Eve

Normal delivery service. Pickup service available only for Air and International Air\* packages if prearranged by Thursday, Dec. 19. UPS On-Call Pickup® service is available for Air and international Air\* packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Thursday, Dec. 26.

#### Wednesday, Dec. 25, Christmas Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical® service (now provided by MNX) is available. Call 1-800-714-8779 or visit [mnx.com](https://www.mnx.com).

### NEW YEAR'S

#### Thursday, Dec. 26

Normal pickup and delivery service.

#### Friday, Dec. 27

Normal pickup and delivery service.

#### Saturday, Dec. 28

Normal Saturday pickup and delivery service. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Tuesday, Dec 31.

#### Monday, Dec. 30

Normal pickup and delivery service.

#### Tuesday, Dec. 31, New Year's Eve

Delivery of UPS Air and International Air\* packages only. Pickup service available only for Air and International Air\* packages if prearranged by Thursday, Dec. 26. UPS On-Call Pickup® service is available for Air and international Air\* packages. UPS Next Day Air® packages picked up Dec. 31 will be scheduled for delivery on Thursday, Jan. 2.

#### Wednesday Jan. 1, New Year's Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical® service (now provided by MNX) is available. Call 1-800-714-8779 or visit [mnx.com](https://www.mnx.com).

#### Thursday, Jan. 2

Normal UPS pickup and delivery service resumes.

### Notes

\*References to "UPS Air and International Air" packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, and UPS Worldwide Expedited®, and UPS Worldwide Express Freight® services.

Visit [ups.com](https://www.ups.com) for the UPS Tariff/Terms and Conditions of Service. The information contained in this schedule and all Service Guarantees are subject to change.

Packages exceeding UPS weight or size limits are not accepted for transportation.

<sup>2</sup>Shipments to certain destinations may require an earlier shipping date. Please check [ups.com/ctc](https://www.ups.com/ctc) for the most up-to-date transit times.



# 2024 Year End Holiday Season Self-Serve Options and Service Modifications

## Suspension of Service Guarantee

Currently, the Service Guarantee is in effect for select Air and International services but is otherwise suspended. We remain committed to providing the excellent service that customers have come to expect. For further details on the Service Guarantee, visit [UPS Service Guarantee | UPS - United States](#).

If changes to delivery times or shipment times-in-transit are made, these will be reflected in all UPS shipping, tracking, and package management systems. The most up-to-date transit times are available at [ups.com/ctc](#) at the time of shipping.

## UPS Air and International Air

Scheduled delivery times for Air and international Air\* packages scheduled for delivery Nov. 29 – Dec. 31 will be extended as follows: UPS Next Day Air® Early and UPS Worldwide Express Plus® services will be extended by 90 minutes, UPS Next Day Air®, UPS 2nd Day Air A.M.®, and UPS Worldwide Express® services to commercial locations with a typical 10:30 AM or 12:00 PM delivery time will be extended to 3:00 PM. UPS Next Day Air® and UPS Worldwide Express® services to residential locations and all other time definite Air and International Air services will be extended to end-of-day.

A limited number of UPS 2nd Day Air® and UPS 3 Day Select® packages tendered Dec. 16 and Dec. 17, and UPS 2nd Day Air® packages tendered Dec. 18 may require an additional day in transit. The most up-to-date transit time details will be available at [ups.com/ctc](#) at the time of shipping.

## UPS® Ground and UPS® Standard

From Nov. 18, 2024 – Jan. 10, 2025, a limited number of UPS® Ground and UPS® Standard packages will require additional time in transit. The most up-to-date transit time details will be available at [ups.com/ctc](#) at the time of shipping.

## Time-in-transit notes

On UPS holidays — Nov. 28, Dec. 25, and Jan. 1 — there is no movement of any packages tendered to UPS, regardless of the date of tender.

UPS Express Critical® service (now provided by MNX) is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit [mnx.com](#).

## Demand Surcharges

To learn more about Demand Surcharges (also referred to as Peak Surcharges) and when they apply, visit [ups.com/peaksurcharges](#).

## Self-Serve Options

Below are links that provide access to current service and package information.

**Calculate Time and Cost**

[ups.com/ctc](#)

**Track a Package**

[ups.com/track](#)

**Ship a Package**

[ups.com/ship](#)

**Find a Location**

[ups.com/findlocations](#)

**Schedule a Pickup**

[ups.com/pickup](#)

**Manage Your Deliveries**

[ups.com/mychoice](#)